SMART
Remote Management

Any device. Any location.

SMART Remote Management provides a one-stop solution for education and business administrators to maintain, control, support and secure devices from any web browser. SMART Remote Management is specifically designed to centrally manage all devices — iOS®, Android™, Chrome OS™ and Windows® — including SMART Board® displays with iQ.

Available by subscription or as part of SMART Elite service plans.

Manage devices and SMART Board displays with iQ

SMART®

Manage and secure your device fleet **in** real-time

With intuitive dashboards and diagnostics, SMART Remote Management shows a summary view of not only your SMART Board displays with iQ, but your entire mix of devices with the power to efficiently manage them all - no matter their location. SMART Remote Management is flexible and easily scalable from hundreds to hundreds of thousands of devices. By tracking and reporting a variety of parameters, you can know the status of your device fleet and users in real-time.

Applications

Support and Maintenance
- Provide remote assistance by taking control of device screen
- Initiate multiple support sessions simultaneously
- Centrally manage apps, devices and operating system (OS) settings and updates
- Apply and impose device, apps and web usage policies, either manually or triggered
- Streamline software distribution and OS updates for the entire device fleet

Security and Alerts
- Send instant messages to device fleet
- Blacklist/whitelist website URLs
- Create geofences and location perimeters
- Track device location and lock lost or stolen devices
- Set predefined triggers and alerts
- Sound an alarm using the anti-theft module

Device and User Tracking
- Total and active users
- Detailed device usage reports
- Active and connected devices
- Last device commands
- Device OS distribution

SMART Board with iQ Display Management
- Put displays and devices into different functional groups (e.g . location, discipline, grade level)
- Schedule over-the-air iQ software updates
- Set power standby time for displays
- Report if individual displays are powered off

Authorized reseller:

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